

Matchday Community Team Member

- **Location:** Sixways Stadium, Worcester
- **Contract Type:** Casual / Matchday (Primarily weekends and Friday nights)
- **Wage:** Competitive – Based on experience

About the Role

Are you outgoing, enthusiastic and passionate about bringing people together?

Worcester Warriors is looking for a **Matchday Community Team Member** to join our casual matchday operations team and help us deliver an exciting, welcoming and engaging experience for supporters, families and the wider community.

This is a **matchday-only** role focused on bringing our community programme to life on event days. You will play a key role in delivering matchday activities, while also taking responsibility for the **Community Common Room** — creating a welcoming space where supporters and community groups can come together.

You will be a visible and friendly presence around the stadium, helping ensure that our community activities are well organised, engaging and delivered to a high standard.

Key Responsibilities

- **Matchday Activities:** Help organise, set up and deliver community activities, games, competitions and activations throughout matchdays.
- **Community Common Room:** Take responsibility for the smooth running of the Community Common Room, ensuring it is welcoming, organised and engaging for visitors.
- **Community Engagement:** Interact positively with supporters, families, young people, community groups and partners attending the stadium.
- **Activity Delivery:** Help coordinate equipment and staff to ensure matchday activities run smoothly.
- **Guest Experience:** Be a friendly and approachable point of contact for anyone visiting the Community Common Room or taking part in community activities.
- **Set-Up & Pack-Down:** Assist with preparing activity areas before the event and returning spaces and equipment to order afterwards.
- **Team Collaboration:** Work closely with the Community, Operations, Matchday and wider stadium teams to ensure a successful event.
- **Operational Support:** Assist with other matchday duties as required by the Community or Operations team.

What We Are Looking For

- **The Community Champion:** Someone friendly, energetic and confident who genuinely enjoys interacting with people and creating positive experiences.
- **A Great Organiser:** You will be comfortable managing multiple activities, keeping things on schedule and making sure the Community Common Room is well presented and ready for visitors.
- **Engaging & Enthusiastic:** Someone who can bring energy to matchday activities and make supporters, families and community participants feel welcome and involved.
- **A Problem Solver:** You can think on your feet, remain calm when things don't go to plan and find practical solutions.
- **A Team Player:** You will work closely with colleagues, volunteers, partners and matchday staff, so being reliable, approachable and willing to get stuck in is essential.
- **Flexible & Reliable:** This is a casual, matchday-only position, requiring availability around the event schedule, including weekends and occasional Friday evenings.

Experience

Previous experience in community work, events, sport, customer service, hospitality or working with the public is desirable but not essential. Most importantly, we are looking for someone with the right attitude and enthusiasm.

Why Join Us?

Be at the heart of the action at Sixways Stadium and help create memorable experiences for our supporters and community.

This casual matchday role offers:

- A vibrant and exciting working environment
- Flexible matchday shifts
- The opportunity to work within a professional sports environment
- The chance to engage directly with the local community
- Experience in community engagement, events and matchday delivery
- The opportunity to be part of a friendly and passionate team

How to Apply

If you're passionate about community, sport and bringing people together, we'd love to hear from you.

Please click send your CV directly to the community team at cj.osazuwa@warriors.co.uk.