



Match Day Mascot Chaperone

Location: Sixways Stadium, Worcester

Contract Type: Casual Match Day Role

Reports To: Match Day Operations Team

Purpose of the Role

Worcester Warriors are looking for an enthusiastic and reliable individual to support our Match Day Mascot at home fixtures. The Mascot Chaperone plays an important role in helping the mascot engage with supporters, ensuring they are safely escorted around the stadium and are in the right place at the right time throughout the match day.

Key Responsibilities

- Accompany the mascot throughout home matches and club events as required.
- Escort the mascot safely around the stadium and designated operational areas.
- Assist with supporter interactions, particularly with children and families.
- Support photograph opportunities and fan engagement activities.
- Help coordinate pre-match, half-time and post-match appearances.
- Act as the main point of communication between the mascot and the Match Day Operations team.
- Assist the mascot with navigating busy areas and managing queues or crowds where required.
- Ensure the mascot remains on schedule and attends all planned appearances.
- Represent Worcester Warriors positively at all times.

Person Specification

Essential

- Friendly, approachable and confident personality.
- Strong communication and interpersonal skills.
- Comfortable interacting with large groups of people, including children and families.
- Reliable, punctual and professional.
- Ability to work independently and as part of a team.



Desirable

- Previous experience in events, customer service, hospitality or sporting environments.
- Experience working with children and families.
- Understanding of rugby and the Worcester Warriors brand.

Working Hours

- Casual match day position.
- Primarily weekends, evenings and bank holidays.
- Hours will vary depending on fixture schedules and club requirements.

This role is ideal for someone who enjoys interacting with supporters, creating memorable fan experiences, and playing an important part in delivering a successful Worcester Warriors match day.